

GENERAL TERMS OF SALE

1-The rental

SO DETOUR – owner of the holiday cottages of l'Anse de Moidrey, authorized by the National Federation of Accommodation CLEVACANCES – has the exclusive use of this temporary rental contract.

2-Guarantee

A guarantee of 350 € will be requested by the owner upon arrival, apart from the payment of the rent. The guarantee will be returned by post under 15 days after the client's departure. A deduction might be made in case of deterioration, according to the cost of repairs.

3-Use of the rental

The client must make a respectful use of the rental and commits to leave it as clean as it was upon arrival.

Any third party cannot benefit from the present rental contract without the written permission of the owner. Any break of this clause can have as a consequence the immediate cancellation of the rental. The client cannot be refunded, the owner being entitled to the entire amount of the stay.

We cannot be held responsible for any loss of personal effects, robbery, injuries or damages clients might experience during their stay.

4-Number of tenants

The number of tenants cannot be higher than the maximum capacity indicated in the contract. In case the number of persons is superior to the capacity of the rental, the owner reserves his right to refuse the extra persons or to cancel the contract.

5-Animals

Only the animal indicated in the booking form will be accepted by the owner.

The dogs of 1st and 2nd category are strictly forbidden.

6-Inventory

An inventory of the cottages is made by the owner before each stay. The tenant must check the inventory list of the cottage and inform the reception immediately about any damages or missing objects.

Upon departure, the rental must be left perfectly clean. If the owner considers it necessary, a cleaning fee of 50€ will be charged.

7-Payment

The booking becomes effective from the moment the owner receives a payment of 25% of the total amount of the stay and a rental contract signed by the client.

A client who could benefit from the VACAF aid will have to pay a deposit of 50% of the total amount at his charge.

The balance of the stay has to be paid the day of the arrival.

8-Terms of cancellation

Any kind of cancellation must be notified to the owner in writing.

a) Made by the client

Before entering the rental, the deposit will be kept by the owner.

30 days before the arrival, the client must settle the entire amount of the stay.

In case of no show or no news from the client within 24h from the arrival date stated in the present contract, the contract is cancelled and the cottage becomes available. The total amount is due by the client.

To benefit of a potential refund, the client is invited to subscribe to a cancellation insurance when booking a cottage. This will permit a partial or total refund, according to the terms and conditions of the insurance contract.

b) Made by the owner

Apart a case of force majeure, the amounts already paid will be refunded.

9-Interruption of the stay

In case the stay is interrupted or shortened by the client, no refund can take place.

10-Litigation

In case of disagreement with the owner, any claim or litigation has to be submitted by registered letter with acknowledgement of receipt in less than 8 days after the end of the stay (stated by the post stamp).

In case of persistent disagreement, the claim will be submitted to the legal department of SODETOUR.

If the disagreement continues, the court of the area will be solicited.